



# LA County Homeless Prevention and Support Programs Resource Guide





County of Los Angeles

## Homeless Initiative

# Eviction Prevention Programs



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This resource guide highlights eviction prevention programs available to eligible LA County residents. You'll find information on services offered by County departments and partners, as well as eligibility criteria and how to access each program. These efforts are part of the County's commitment to supporting individuals and families at risk of homelessness.

## Move-In, Rental, and Cash Assistance

### Department of Mental Health (DMH) Housing Assistance Program (HAP)

The Housing Assistance Program provides move-in support such as rental and utility deposits, ongoing rental assistance, and eviction prevention resources for tenants who live with a serious mental illness.

- **To be eligible**, applicants must be at risk of eviction and receiving services from DMH. To connect with DMH, please call (800) 854-771.
- **How to apply:** Case managers can apply on tenants' behalf by submitting an application to [DMH-HAP@dmh.lacounty.gov](mailto:DMH-HAP@dmh.lacounty.gov). Learn more at [dmh.lacounty.gov](http://dmh.lacounty.gov).

### Department of Public Social Services (DPSS) California Work Opportunity and Responsibility to Kids (CalWORKS)

The CalWORKS Program provides cash assistance and services to families who need assistance covering essential costs such as housing, food, utilities, clothing, or medical care. This includes access to education, employment, and training programs.

- **To be eligible:**
  - Families must have or be expecting at least one child; and
  - Children in the family must not be receiving parental support due to absence, a disability, under or unemployment, or death of either parent.
  - Applicants must meet the program requirements, such as citizenship, age, income, resources, assets and other factors.
- **How to apply:** Visit any DPSS CalWORKS district office during business hours or contact the Customer Service Center at (866) 613-3777. Learn more at [dpss.lacounty.gov](http://dpss.lacounty.gov).

### CalWORKS Diversion Program

The Diversion Program provides one-time payments to eligible CalWORKS applicants to cover a specific need, such as an eviction notice or a car repair, that may help them keep or obtain employment.

- **To be eligible, applicants must:**
  - Qualify for CalWORKS;
  - Have a steady work history or strong earning potential and likelihood of obtaining employment;
  - Have a one-time, unexpected problem preventing the applicant from keeping or obtaining a job;
  - Have stable housing and child care (unless that is what the applicant needs support with); and
  - Not have significant barriers to employment, such as substance use.
- **How to apply:** Visit any DPSS CalWORKS district office during business hours or contact the Customer Service Center at (866) 613-3777. Learn more at [dpss.lacounty.gov](http://dpss.lacounty.gov).

## CalWORKS Non-Recurring Special Needs

Non-Recurring special need payments are issued to CalWORKS participants for household emergencies resulting from sudden and unusual circumstances beyond their control, including homelessness while looking for permanent housing resulting from sudden and unusual circumstances.

- **To be eligible, applicants must:**
  - Have less than \$100 in non-exempt liquid resources (ex: cash on hand)
  - Have an emergency as a result of a unexpected circumstance such as sudden loss or damage to home or household belongings.
- **How to apply:** Visit any DPSS CalWORKS district office during business hours or contact the Customer Service Center at (866) 613-3777. Learn more at [dps.lacounty.gov](https://dps.lacounty.gov).

## Department of Public Social Services (DPSS) Cash Assistance Program for Immigrants (CAPI)

The CAPI Program is a State-funded program that provides monthly cash benefits to aged, blind, and disabled non-citizens who are ineligible for Supplemental Security Income/State Supplementary Payment (SSI/SSP) due solely to their immigration status.

- **To be eligible, applicants must:**
  - Be a non-citizen and meet the immigration status criteria in effect for SSI/SSP as of 08/21/96;
  - Be 65+, blind or disabled;
  - Be ineligible for SSI/SSP solely due to their immigration status.
  - Reside in California;
  - Have an income less than the CAPI income standard
- **How to apply:** Visit any DPSS CalWORKS district office during business hours or contact the Customer Service Center at (866) 613-3777. Learn more at [dps.lacounty.gov](https://dps.lacounty.gov).

## Department of Public Social Services (DPSS) Emergency Assistance to Prevent Eviction (EAPE)

The EAPE Program provides up to \$5,000 to pay for late rent and/or utilities.

- **To be eligible, applicants must:**
  - Be CalWORKS approved and have exhausted or not be eligible to the State's Permanent Homeless Assistance Arrearages payment;
  - Be actively participating in an approved GAIN WtW activity or Post-Time Limit (PTL) services
  - Have a verifiable (and provide proof of a) financial hardship resulting from circumstances beyond the family's control that caused the nonpayment of rent and/or utilities;
- **How to apply:** Visit any DPSS CalWORKS district office during business hours or contact the Customer Service Center at (866) 613-3777. Learn more at [dps.lacounty.gov](https://dps.lacounty.gov).



### **More Information:**

[homeless.lacounty.gov/get-help](https://homeless.lacounty.gov/get-help)



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## Department of Public Social Services (DPSS) General Relief (GR)

The GR Program provides assistance to individuals who do not qualify for other State or federal cash assistance programs. GR includes a monthly cash grant of \$221 for a single person and access to supportive services, including assistance to prevent eviction/homelessness, utility shut-off or restoration.

- **To be eligible, applicants must:**

- Be 18 years or older;
- Reside in Los Angeles County for at least 15 calendar days;
- Not be in violation of parole or probation;
- Not be fleeing to avoid prosecution or custody/confinement after a felony conviction;
- Meet the income and resource limits.

- **How to apply:** Visit any DPSS GR district office during business hours, online via the BenefitsCal online portal, or contact the Customer Service Center at (866) 613-3777. Learn more at [dpss.lacounty.gov](https://dpss.lacounty.gov).

## Department of Public Social Services (DPSS) Moving Assistance (MA) Program

The MA Program provides up to \$2,500.00 for moving expenses (for example, security deposit, moving truck rental) and up to \$405 can be used to buy a stove and/or refrigerator if the rental unit does not have one.

**To be eligible, CalWORKs applicants must:**

- Have exhausted, or not be eligible for the State's Homeless Assistance Program;
  - Be actively participating in an approved GAIN Welfare-to-Work (WtW) activity or Post-Time Limit (PTL) services;
  - Homeless or at risk of becoming homeless due to a financial crisis (proof is required);
  - Secure permanent housing where the family's share of rent does not exceed 80% of the Total Monthly Household Income (TMHI).
- **How to apply:** Visit any DPSS CalWORKS district office during business hours or contact the Customer Service Center at (866) 613-3777. Learn more at [dpss.lacounty.gov](https://dpss.lacounty.gov).

## Department of Public Social Services (DPSS) Permanent Homeless Assistance (HA) Arrearages

The HA Program provides a payment to eligible CalWORKs families facing eviction. The Perm HA Arrearages payment can pay up to two months of rental arrearages to prevent an eviction.

**To be eligible, applicants must:**

- Be receiving CalWORKs and reside in permanent housing where the share of the rent amount does not exceed 80% of the family's income.
- **How to apply:** Visit any DPSS CalWORKS district office during business hours or contact the Customer Service Center at (866) 613-3777. Learn more at [dpss.lacounty.gov](https://dpss.lacounty.gov).



**More Information:**

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# Move-In, Rental, and Cash Assistance (Cont.)

## Los Angeles Homeless Services Authority (LAHSA)

### Homeless Prevention for Families

This program provides short-term assistance for low-income participants who are at-risk of homelessness, to resolve a crisis that would otherwise lead to a loss of housing, including short-term financial assistance, housing-conflict resolution and mediation, housing stabilization planning, legal assistance, and/or planning for exit from the program.

- **To be eligible, applicants must be:**
  - Families with minor children
  - HUD definition: At risk of homelessness and/or Category 4 (Fleeing DV)
  - At, or below 50% AMI, and/or if a participant is in subsidized housing AND currently, or formerly under a homeless housing assistance program (i.e., Homeless Section 8) with income up to 80% of area median income (AMI), they can also qualify.
- **How to apply:** Contact a LAHSA service provider in your area. Find a list of service providers and more information at [lahsa.org](http://lahsa.org).

## Los Angeles Homeless Services Authority (LAHSA) Homeless Prevention for Adults and Youth

This program provides short-term assistance for low-income participants who are imminently at-risk of homelessness, to resolve a crisis that would otherwise lead to a loss of housing. Most common prevention activities include: Short-term financial assistance; housing-conflict resolution and mediation with landlords and/or property managers; housing stabilization planning; legal assistance, and/or planning for exit from the program.

- **To be eligible, applicants must:**
  - Adults and Transition Age Youth:
  - HUD definition: At risk of homelessness and/or Category 4 (Fleeing DV),
  - LA CoC Homeless Prevention Targeting Tool,
  - At, or below 50% AMI, or be in subsidized housing AND currently, or formerly under a homeless housing assistance program (i.e. Homeless Section 8) with income up to 80% of area median income (AMI)
- **How to apply:** Contact a LAHSA service provider in your area. Find a list of service providers and more information at [lahsa.org](http://lahsa.org).

## Housing & Case Management

### Department of Public Social Services (DPSS) General Relief Housing Subsidy (GRHS)

This program provides a rental subsidy for individuals or couple cases. The GR participant must contribute \$100 from their GR grant for a total rental subsidy of \$575 for a single person and \$1,150 for a couple case. The payments are paid directly to the landlord once housing is secured.

- **To be eligible, applicants must:**
  - GR participants who are homeless or at-risk of becoming homeless and are either disabled individuals who are in pursuit of securing an approval for Supplemental Security Income (SSI) or are employable individuals participating in the START program.
- **How to apply:** Visit any DPSS CalWORKS district office during business hours or contact the Customer Service Center at (866) 613-3777. Learn more at [dpss.lacounty.gov](http://dpss.lacounty.gov).

# Food Assistance

## Department of Public Social Services (DPSS) CalFresh Program

The CalFRESH program aims to promote and safeguard the health and well-being of low-income households (HH) by increasing their food purchasing power and raising their levels of nutrition. In California, the monthly CalFresh benefit is transferred to the HH's Electronic Benefits Transfer (EBT) card and is issued when the HH's CalFresh application is approved.

- **Who is eligible:**
  - Individuals or households whose income is low enough and meet other eligibility factors including: U.S. citizens; Legal Permanent Residents; Some qualified immigrants and CA beneficiaries of the Supplemental Security Income/State Supplementary Payment (SSI/SSP)
- **How to apply:** Visit any DPSS district office during business hours or contact the Customer Service Center at (866) 613-3777. Learn more at [dpss.lacounty.gov](https://dpss.lacounty.gov).

## Access to Health Care Benefits

### Department of Public Social Services (DPSS) Medi-Cal (MC)

The Medi-Cal Program provides comprehensive medical coverage to certain public assistance recipients and other eligible persons who are unable to afford the cost of medical care (including other services like transportation).

- **To be eligible, applicants must:**
  - Be a California resident
  - Provide Identification, citizenship/immigration status, and proof of income
- **How to apply:** Visit any DPSS district office during business hours, BenefitsCal and Covered California, or contact the Customer Service Center at (866) 613-3777. Learn more at [dpss.lacounty.gov](https://dpss.lacounty.gov).

## Case Management & Supportive Services

### Department of Public Social Services (DPSS) In-Home Supportive Services (IHSS)

The IHSS Program helps pay for services provided to eligible aged, blind, and/or disabled adults and children so they may live safely in their own homes. The program pays for personal care and domestic services, which is an alternative to costly out-of-home care, such as a nursing home or board and care facility.

- **To be eligible, applicants must:**
  - Be evaluated for Medi-Cal, which is a mandatory eligibility criteria for the program and have a Health Care Certification completed by a licensed health care provider
  - Be a California resident (residing in the U.S.) and live in their own home (not a nursing home or licensed care facility)
- **How to apply:**
  - Call the IHSS Helpline during business hours: toll free (888) 944-4477 or (213) 744-4477.
  - Apply by mail: DPSS In-Home Supportive Services, PO Box 93730, City of Industry, CA 91715
  - Print and fax the IHSS application to: (562) 222-2827
  - Learn more at [dpss.lacounty.gov](https://dpss.lacounty.gov).

# Education, Advocacy & Counseling

## Department of Consumer and Business Affairs (DCBA) Stay Housed LA

This program offers legal representation, outreach, education and up to \$30,000 in short-term rental assistance to tenants in LA county (excluding the City of LA whose housing department administers a similar program). The Program aims to curb tenant evictions and help people remain housed.

- **To be eligible, applicants must:**
  - Live in a property within LA County and earn less than 80% Area Median Income (AMI). Specific zip codes from incorporated cities are phased in annually based on capacity.
- **How to apply:** Self-referrals can be made online at [www.stayhousedla.org](http://www.stayhousedla.org) or by phone at 1-888-694-0040, or faxed to 213-482-3395.

## Department of Consumer and Business Affairs (DCBA) Mediation/Dispute Resolution Program

This program provides conflict resolution services to people in LA County regarding a variety of topics including, but not limited to, evictions.

- **To be eligible:**
  - At least one party must be located in Los Angeles County.
- **How to apply:** Visit the main or branch offices, DCBA website, or DCBA call center: (213) 974-1452. Learn more at [dcba.lacounty.gov](http://dcba.lacounty.gov).

## Department of Consumer and Business Affairs (DCBA) LA County Rent Stabilization Program

This program helps tenants and landlords (including those in mobile home parks) understand their rights and responsibilities. They also oversee the rent stabilization ordinances for the unincorporated areas of the County.

- **To be eligible:**
  - Be a resident of or own rental property in Los Angeles County who wants to learn about renter's rights and responsibilities.
  - To file a complaint, the rental unit(s) must be located in unincorporated Los Angeles County.
- **How to get information or file a complaint:** Visit one of DCBA's offices, website, or call them at (213) 974-1452. Learn more at [dcba.lacounty.gov](http://dcba.lacounty.gov)

# Employment and/or Educational Training

## Department of Economic Opportunity (DEO) Workforce Innovation and Opportunities Act (WIOA) Title I, Adult and Dislocated Worker (ADW)

This program provides employment-focused assistance to individuals, including barrier removal and other support structures that guide individuals on a path towards self-sufficiency.

- **To be eligible, applicants must be:**
  - 18 years or older
  - Right-to-work in the U.S.
  - Registered in Selective Service if born on, or after January 1, 1960.
  - Dislocated Workers must also fall under one of the categories defined by EDD.
- **How to apply:** LA County AJCCs. Learn more at [opportunity.lacounty.gov](http://opportunity.lacounty.gov).

# Employment and/or Educational Training (Cont.)

## Department of Economic Opportunity (DEO) Los Angeles: Regional Initiative for Social Enterprises (LA:RISE)

This is an employment program that assists adults (18+) into the workforce, who are at-risk of homelessness. Employment social enterprises provide participants transitional subsidized employment, paired with case management and barrier removal services.

- **To be eligible, applicants must be:**
  - 18 years or older
  - An LA County Resident
  - Unemployed or underemployed
  - Not currently enrolled in another LA:RISE program;
  - Currently homeless, Formerly homeless, or at-risk of homelessness.
- **How to apply:** LA County AJCCs, Social Enterprises. Learn more at [opportunity.lacounty.gov](http://opportunity.lacounty.gov).

## Additional Resources

### WIN App Online (OCLA)

Our Community LA® (OCLA) leverages technology (WIN App) to connect youth, families and adults experiencing homeless or in need to easily connect to essential resources that can help them make positive changes in their lives.

### Area Agencies on Aging

The Los Angeles Aging and Disabilities (A&D) Department created this pamphlet to provide older adults and their caregivers with an overview of services provided by A&D. The pamphlet include services such as: Health Insurance Counseling and Advocacy, Elderly Nutrition Program, Senior Community Service Employment Program, etc.



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LOS ANGELES COUNTY  
**Aging & Disabilities Department**



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**Disclaimer:** This Resource Guide provides general information about homeless prevention services and support resources available to eligible residents through the County and its partner agencies. It is for informational purposes only and is not intended to serve as legal advice or a comprehensive listing of all available programs and resources. Program details, eligibility requirements, guidelines, and availability may change. For the most accurate and up-to-date information, please contact the respective departments or agencies directly or visit their official websites.